

## Agreement to pay for the County Ticket or County Ticket Plus

**This form must be completed by the payer who must be over the age of 18 on 01 September 2010.**

### "County Ticket"

Methods of Payment – Please tick only one of the boxes below.

- For use on all local services within Somerset and any local cross border service to and from the neighbouring counties of Wiltshire, Dorset and Devon only.
- I wish to pay for the whole year and claim a £40.00 discount. I have paid **£465.00** by **credit/debit card** "online" and attached a copy of my receipt.
  - I wish to pay for the whole year and claim a £40.00 discount. I have enclosed a **cheque** for **£465.00** payable to Somerset County Council.
  - I wish to pay **£505.00** by **direct debit** (normally over 10 monthly instalments) and have enclosed a completed Direct Debit Mandate.

**PLEASE NOTE: If you select payment via the direct debit option you automatically agree to Somerset County Council carrying out a full credit check with an independent credit reference agency and subject to the result, Somerset County Council reserves the right to withdraw this option.**

The bank account on the mandate must belong to the person who has signed the declaration below

### "County Ticket Plus"

Methods of Payment – Please tick only one of the boxes below.

For use on all local services within Somerset and any local cross border service to and from the neighbouring counties of Wiltshire, Dorset and Devon **PLUS Bristol, North Somerset and Bath & North East Somerset.**

- I wish to pay for the whole year and claim a £40.00 discount. I have paid **£575.00** by **credit/debit card** "online" and attached a copy of my receipt.
- I wish to pay for the whole year and claim a £40.00 discount. I have enclosed a **cheque** for **£575.00** payable to Somerset County Council.
- I wish to pay **£615.00** by **direct debit** (normally over 10 monthly instalments) and have enclosed a completed Direct Debit Mandate.

**PLEASE NOTE: If you select payment via the direct debit option you automatically agree to Somerset County Council carrying out a full credit check with an independent credit reference agency and subject to the result, Somerset County Council reserves the right to withdraw this option.**

The bank account on the mandate must belong to the person who has signed the declaration below

### Pass Protection Payment Option

- I also wish to take up the offer of **PASS PROTECTION** and pay the **£50.00** premium as indicated below.

*(If paying for the ticket by direct debit, £50.00 pass protection premium must be paid by cheque at time of application).*

*\*Cheque enclosed for £50.00 payable to Somerset County Council/Included £50.00 with my "online" payment (\*please delete appropriately)*

**PLEASE MAKE SURE YOU HAVE READ THE DECLARATION AND ACCEPT IT BEFORE SUBMITTING YOUR APPLICATION.**

### Declaration: PLEASE READ before signing

I have read the County Ticket leaflet in full including the conditions of use and understand that **once a ticket has been issued it must be paid for in full, even if it has been lost, stolen, its use is no longer required or the student withdraws**, unless it has been returned for refund before 30 October 2010 in which case I will be given a pro rata refund for the time unused. I also understand that if the ticket is lost or stolen, it will not be replaced unless the Pass Protection premium has been paid at time of application. The Pass Protection premium will only provide for one replacement ticket. Please refer to question, "What happens if I lose it or it's stolen?". **You are strongly urged to take up the option of Pass Protection.**

I confirm I am over 18 on 01/09/2010 and therefore eligible to sign this agreement and have completed the payers address details overleaf

Payer's Signature .....

Date .....

Please also print full name of signatory\* .....

*\*Including Title*

Transporting  
Somerset



# County Tickets

## For Access to Education & Training

### 2010 - 2011



Student Bus Pass

"Go Anywhere, Anytime  
throughout Somerset"

## County Ticket Application Form 2010/11

*Please complete and sign where indicated, then have the form signed by a member of Student Services at a College of Further Education or a member of school/college staff if you will be attending a sixth form establishment. They will then forward this form to Somerset County Council, Transporting Somerset, County Hall, Taunton, TA1 4DY*

	Please enter Student Details Below	Please enter Payers' details below <i>Applications will be rejected if not completed</i>
Name of Further Education College or School /College Sixth Form		NOT APPLICABLE
Title		
Surname		
First names		
Gender		NOT APPLICABLE
Date of Birth of student		NOT APPLICABLE
Home Address		
Postcode		
Home telephone number		
Contact telephone number (mobile)		
Full Title of course being studied		
Where would you normally want to get on the bus for college journeys?		
Is the student a UK National ?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Is the student an EC National ? Yes <input type="checkbox"/> No <input type="checkbox"/>

*Please tick the above boxes as applicable*

I also wish to apply to use the school-contracted bus network  Tick if required<sup>1</sup>

<sup>1</sup>*This is only available to students attending 6th forms of schools, West Somerset Community College or Frome College*

I certify that I am applying for enrolment at the above school/college or I am attending college as part of my work based learning course.

Student's Signature

Date

Parent's Signature<sup>2</sup>

Date

<sup>2</sup>*Only required if the student is under 18 on 01.09.10*

**This section must be completed by the 16+ establishment you will be attending in 2010/11. If received at Somerset County Council without completion it will be returned to the 16+ establishment causing a delay.**

I certify that I have checked the above student's application and to the best of my knowledge and belief the information given is true. I also confirm that this student will be attending a Young Peoples Learning Agency (full time courses in 6th form schools and colleges only) funded course. I confirm that the student is a **UK/EC National**.<sup>3</sup> <sup>3</sup>*Please delete as necessary*

Signature of Student Support Staff or School/College Staff in mainstream establishments.

Date

Print Name

**Please supply a passport style photograph for the bus pass.**

**Please turn over to complete the Agreement to pay and DECLARATION.**

**PLEASE NOTE:**

The application cannot be accepted without this being completed and will be returned for completion which can lead to a delay in the ticket being issued.

Securely attach  
passport style  
photo here with  
name and  
date of birth on  
the reverse.

**Data protection:**

The information you provide on the application/pay agreement will be stored electronically and may be used to prevent and detect fraud. We may also share this information, for the same purposes, with other organisations, which handle public funds.

**Voluntary Questions:**

The following questions are voluntary – you do not have to answer them. Whether or not you answer will not affect our assessment of your entitlement to assistance with travel.

The information will be used to help Somerset County Council to improve our ability to deliver suitable and accessible educational services that meet the varied needs of our communities in the future.

How would you describe your ethnic origin?

White	<input type="checkbox"/>	British	<input type="checkbox"/>	Asian or Asian British	<input type="checkbox"/>	Indian	<input type="checkbox"/>
		Irish	<input type="checkbox"/>			Pakistani	<input type="checkbox"/>
		Gypsy/Romany	<input type="checkbox"/>			Bangladeshi	<input type="checkbox"/>
		Any other white background	<input type="checkbox"/>			Any other Asian background	<input type="checkbox"/>
Black or Black British	<input type="checkbox"/>	African	<input type="checkbox"/>			Chinese	<input type="checkbox"/>
		Caribbean	<input type="checkbox"/>			Traveller of Irish Heritage	<input type="checkbox"/>
		Any other black background	<input type="checkbox"/>			Any other Ethnic group	<input type="checkbox"/>
Mixed	<input type="checkbox"/>	White & Black Caribbean	<input type="checkbox"/>				
		White & Black African	<input type="checkbox"/>				
		Any other mixed background	<input type="checkbox"/>				

**This Guarantee should be detached and retained by the Payer**



**The Direct Debit Guarantee**

- This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Somerset County Council will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Somerset County Council or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.



Instruction to your Bank or Building Society  
to pay by direct debit

Please fill in the whole form and send to Somerset County Council, Transporting Somerset, County Hall,  
Taunton, TA1 4DY

Name and full postal address of your bank or building society      Originators identity number (BACS Number)

7	6	8	3	2	2
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To the Manager.....

Reference Number (for the use of Somerset County Council)

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Bank/Building Society

Address: .....

Instruction to your bank/building society.  
Please pay Somerset County Council from the account detailed in this instruction subject to the safeguards assumed by the Direct Debit Guarantee. I understand that this instruction may remain with Somerset County Council and if so, details will be passed electronically to my bank or building society.

.....  
.....  
.....

Postcode: .....

Name(s) of Account Holder(s) .....

Signature(s) .....

Bank/Building Society Account Number

Student's Name:

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.....

Student's Date of Birth:

...../...../.....

Branch Sort Code

Date: .....

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Banks and Building Societies may not accept direct debit instructions for some accounts.

# IMPORTANT INFORMATION FOR 2010/11

## PLEASE READ IN FULL

### What are the 'County Ticket' and 'County Ticket PLUS'?

These are annual student bus passes, for students attending a Further Education course at a 16+ establishment including those on work-based learning courses. **They do not cover any travel by train.**

### Is this my only option to pay for transport?

No, all bus operators offer single and return tickets on a daily basis and most can also offer various types of season tickets at a discounted rate. We would advise you **to check your options before applying** for a County Ticket or County Ticket PLUS.

### Is there a limit to the distance I can travel?

This depends on the type of ticket purchased.

**The County Ticket** entitles the holder to travel throughout Somerset and on cross border routes to and from Wiltshire, Dorset and Devon.

**The County Ticket PLUS** entitles the holder to the same as above PLUS cross border routes to and from Bristol, North Somerset and Bath & North East Somerset.

The only restriction for both these tickets is that your journey must be unbroken and either start and/or finish in Somerset.

**It will not cover journeys that are wholly outside Somerset.**

Both tickets are valid on all local public service routes operated by First, Bakers, Berkeley Travel, Hatch Green Coaches, Stagecoach Southwest, Frome Minibuses Ltd, Nippy Bus, Ridlers Ltd, Quantock Motors, South West Coaches, Webberbus, Taylors Coaches, Libra Travel, Damory and Door 2 Dorset, as well as Slinky and Taxibus services. **Berry's Superfast and National Express services cannot be used with these tickets.** If you're not sure if the service you wish to use is included, please contact Somerset Direct on 0845 345 9155.

### Does it really mean any time?

Yes, in addition to your travel to school/college you can use it to travel weekends, evenings and during school/college holidays, including multiple journeys per day.

### Am I eligible to get a 'County Ticket'?

As long as you are attending a 16+ establishment and the Young Peoples Learning Agency (YPLA) funds the course, or attending college as part of a work-based learning course, you will be

entitled to apply for a County Ticket. The college will be able to tell you if the YPLA funds your chosen course.

### What if I am unable to use public transport due to a disability, special need or medical problem?

You may still get assistance on an individual basis and should register your interest with Somerset Direct on 0845 345 9155.

### I am a Somerset County Council Care Leaver or estranged from my parents, is there any extra assistance available?

Yes, as long as you are able to provide a letter to support your claim (from a person in a position of authority, e.g. leaving care worker or a social worker) then your County Ticket/County Ticket PLUS may be free of charge. If you feel you may qualify for this additional assistance, please contact Somerset Direct on 0845 345 9155.

### How much does it cost?

Somerset County Council: Transporting Somerset has negotiated a very competitive price for both the County Ticket and the County Ticket PLUS. They will also subsidise this price by approx 20%, and this will reduce the cost you pay to **£505.00** for the County Ticket and **£615.00** for the County Ticket PLUS. You will also be able to choose a method of payment. Should you choose to pay the full amount by cheque when you submit your application or by debit/credit card at the time of application then the cost will be further reduced to **£465.00** or **£575.00** respectively.

If you need to purchase a County Ticket PLUS because your chosen 16+ establishment is in North Somerset or Bath & North East Somerset, the ticket could be reduced to the same price as a County Ticket if the reason you have chosen this college is because your chosen course, or suitable alternative, is unavailable within daily travel of your home in Somerset. You will need to submit your course details with the application in support of this.

### Can I change the Payment Options after the form has been submitted?

No. It is your responsibility to ensure that you are able to comply with your payment choice. We are trying to keep the cost of the tickets as low as possible and there would be additional administration costs involved in each change. **It is important the person who signs the declaration on the agreement to pay enters their details on the application form and is the account holder if the direct debit option is selected.** If an invoice is raised it must be paid for in full unless the ticket has been returned before 30 October 2010.

### Is there any help available with the cost?

You may be entitled to claim the Education Maintenance Allowance or Adult Learning Grant, and there may also be additional funding available from Learner Support Funds. You should contact your chosen 16+ establishment to find out more. You may also be able to spread the cost using direct debit.

**Should you choose the direct debit option then Somerset County Council will submit the payers' name and address to an independent credit checking agency** and subject to the result reserves the right to withdraw this option. If approved, payments will normally be taken over 10 months, starting in October and finishing in July.

### When are the tickets valid from and to?

They will be valid from 01 September 2010 to 31 August 2011. This is a fixed year and there will be no reduction in price for tickets not issued or received by 01 September 2010. You will also not be able to claim a refund for any daily tickets purchased while you are waiting for delivery of the ticket.

**Please apply early to avoid this situation.**

### When should I apply for the ticket?

You should apply **before 01 August 2010** to ensure you have a ticket ready for collection on 01 September 2010. Any applications received after this date will be dealt with in chronological order by "received" date, and should take no longer than 15 working days to process. You may not be sure which 16+ establishment you will be attending until you get your GCSE results; in this case you should complete an application for each establishment to ensure there is a ticket waiting for you to collect from each establishment on 01 September 2010.

As soon as you know which 16+ establishment you are **not** going to attend, please let us know and we will recover and cancel the unwanted ticket. If you only collect one ticket you will only be charged for one ticket.

### Can I use the school-contracted bus?

Yes, if you are attending a school/college sixth form. School contracted bus services do not operate to Colleges of Further Education. You will only be able to access the contracted school bus if there is room and you have written authorisation. If you wish to use the school contracted bus network, please tick the appropriate box on the application form.

### When will I get the ticket?

If the above dates have been met then the ticket will be available for collection from your chosen 16+ establishment from 01 September 2010, and you will receive a letter of confirmation. If you haven't already collected your ticket you may travel to college/sixth form on the first day of term without a ticket, **but you must collect your ticket on that day for the return journey and all subsequent journeys.**

### What if I apply and then no longer require my ticket?

We pay the bus companies in advance for these tickets and we have an agreement that if a ticket is returned to us by **30 October 2010** then we are able to get a pro rata refund for the time unused, which we will pass on to you. **After 30 October 2010 we have to pay the full price, therefore we are unable to accept any returned tickets and all tickets must then be paid for in full for that year without exception.**

**If you return a ticket to us we urge you to return it by recorded delivery, as we are unable to accept responsibility for any tickets that do not arrive back into the office of Transporting Somerset.**

### Will I be able to exchange the ticket for a petrol allowance?

No, petrol allowances are only available for students who live more than 3 miles from a bus stop or the available route is sufficiently inflexible to meet your educational needs. You will then get an allowance of 18p per mile to and from the nearest appropriate bus stop for each day you attend the 16+ establishment, up to a maximum annual payment of £135.00

### What happens if I lose the ticket or it is stolen?

We have to pay the bus companies the full cost of all tickets that are in circulation, so even if the ticket is not in your possession it is still in circulation and we are unable to physically cancel the ticket. It could therefore be used fraudulently even though it incorporates a photograph. **So it is essential you keep it safe.** You will still be liable to make full payment for the ticket even if it is no longer in your possession. We will offer you the opportunity to take out Pass Protection for a premium of £50.00. This will cover you for one replacement ticket only, whether lost or stolen.

**If the Pass Protection option is not taken up at the time of application then we will be unable to replace any lost or stolen tickets. The only way of obtaining another ticket would be to**

**reapply and start from the beginning. You will be expected to pay the full annual cost of the ticket, less the subsidy that Somerset County Council contributes i.e. £505.00 for a County Ticket or £615.00 for a County Ticket PLUS. This charge will also apply to a ticket that has already been replaced under the Pass Protection scheme and subsequently lost or stolen for a second time.**

### How do I apply for a 'County Ticket'?

The application form is attached. You will need to complete it and send it to your chosen 16+ establishment for authorisation as mentioned in "When should I apply for the ticket?" If you are applying to more than one 16+ establishment you should complete more than one application form.

#### Please note:

**All applications are subject to acceptance of the conditions of use and completion of the pay agreement on the reverse of the application form. No application will be accepted without this.**

### The County Ticket and County Ticket PLUS are issued with the following conditions of use:

- 1 The ticket is non-transferable.
- 2 The ticket is issued subject to the conditions of all the participating bus companies.
- 3 The list of participating bus companies is held at County Hall, Taunton and may be inspected either in person during office hours or requested by telephone or e-mail.

Transporting Somerset  
County Hall  
The Crescent  
Taunton  
TA1 4DY

Telephone Number 0845 345 9155  
Transport@Somerset.gov.uk

- 4 The ticket is valid when used on local bus services for any journey that starts or terminates within the administrative

borders of the County of Somerset, until the expiry date shown on the face of the ticket.

- 5 The ticket may be used for any number of journeys on any number of services and on any day subject to the conditions of the participating bus companies.
- 6 Ticket holders intending to use school contract vehicles, Taxibuses or other forms of community based transport must be in possession of a valid permit for travel on that service as well as the County Ticket, for which there will be no additional charge.
- 7 The ticket cannot be used as a "Proof of Age" card.
- 8 Right to a County Ticket does not entitle the bearer to any other rights under any scheme provided by Somerset County Council.
- 9 Somerset County Council reserves the right to withdraw the scheme. In such circumstances appropriate reimbursement will be made based on the proportion of the period of issue remaining.
- 10 The ticket remains the property of Somerset County Council and may be withdrawn if:
  - a) the ticket is used in an improper manner
  - b) there is a default on the agreed payment arrangements
  - c) ticket-holders conduct themselves in a manner that could possibly result in an accident or bring harm to other passengers
- 11 Any ticket found being used fraudulently will be reported to the Police.



print, on tape and on disc and we can translate it into different languages. We can provide a member of staff to discuss the details.

**PLEASE RETAIN THIS PART OF THE LEAFLET/APPLICATION FORM FOR FUTURE REF.**